

Wild Rumpus Community Services have a commitment to provide a high quality support provided in a safe environment for all people, free from abuse, neglect, violence and/or preventable injury. We do this by upholding the UN Convention on the Rights of Persons with Disabilities (2007), Victorian Charter of Human Rights and Responsibilities Act (2006), and the Disability Act (2006). We work practices and legislation in place to protect the safety, dignity, and individual choice of children and young people who have a disability.

We are mindful to undertake practices to ensure people with a disability are not discriminated against whilst accessing our services. We understand that some people require additional support to ensure they have equal access to opportunities and are not discriminated against due to their additional needs. Any allegation of discrimination can be reported through our complaints process - or tabled at month team meetings.

Choice

We endeavour to individualise our programs to reflect the needs and goals of the participants. We do this by encouraging our participant's families to be creative and innovative in a way they would like to be supported - we make every effort to have flexibility to make this support possible.

During our support we actively listen to participants about their interests and their wants - regardless of their level of communication. We put the needs and wants of our participants before the needs and wants of support staff - and have a commitment to actively support participants with their time with Wild Rumpus. We conduct participant evaluations periodically which are tailored to individual communication needs.

A participant and their family has the opportunity to choose their support staff - although this is dependent on staff availability. We match staff and participants being mindful of gender and the specific needs relating to a participants gender.

The only time where a participant's right to choice may be impeached is when there is a strong likelihood a participant is putting themselves at risk.

Person Centred Support

Wild Rumpus Community Services has a commitment to support people in a person centred way, focusing on individual strengths-based practices. Person Centred Support aims to engage participants, irrespective of their abilities, or behaviours, in meaningful tasks and activities at home and the local community. When participants are fully engaged in their lives they:

- experience greater control and choice
- are more involved in the community
- gain independence
- pursue interests

- are more connected to others
- experience healthier bodies and minds by being more physically and mentally active.

To ensure support staff are undertaking a person centred approach to support they are to:

- inform participants about the range of tasks and activities in which they can participate in
- do tasks and activities with participants, not for them
- support participants to participate in chosen tasks and activities by providing the right amount of the right type of support for them to experience success
- ensure participant's cultural, linguistic and spiritual backgrounds inform the range of tasks and activities available to them
- encourage outdoor tasks and activities to promote better health
- document participants involvement in tasks and activities through photographs - which can be an effective tool to document strengths and growth